



Date Completed: _____

Satisfaction Survey

What you think about the MomCare Program is important to us. Knowing what we can do better will improve services for all pregnant women. Please take a moment to answer the following questions.

Please fill in one answer for each question.

	Yes	No	Not Applicable
1. When you were given information about the MomCare Program, were you treated with respect?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. Did the person explain the MomCare program?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. Did you understand this explanation?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. Was the person friendly and helpful?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5. Did your questions get answered to your satisfaction?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6. Did you receive information on who to contact to select your managed care insurance company?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7. Did you already have a Managed Care Insurance Plan before you were contacted by MomCare?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8. Did you already have a doctor or midwife chosen before you were contacted by MomCare?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9. Did the person explain the Healthy Start Program to you?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10. Did the person provide you the information regarding WIC (Women Infant and Children's nutrition) program?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11. Was the MomCare program useful to you?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

12. What could have been included that you would have found helpful? Answer below:

13. Additional comments or suggestions?